

# PENDLETON HEALTH AND SOCIAL CARE CENTRE, MANCHESTER



**LOCATION:** MANCHESTER  
**CLIENT:** NHS MAST LIFT PARTNERSHIP  
**VALUE:** £9.5M  
**SIZE:** 2500M<sup>2</sup>  
**COMPLETION:** 2009  
**SERVICE:** ARCHITECTURE, LANDSCAPE  
**SECTOR:** HEALTHCARE  
**CONTRACTOR:** LAING O'ROURKE  
**LANDSCAPE:** AUSTIN-SMITH:LORD  
**STRUCTURES:** SHEPHERD GILMOUR  
**SERVICES:** HOARE LEA LTD

*"The local community were involved in all stages of the project, and I am enormously proud of what we have all achieved together...it is a focal point for the community and I am delighted it has been taken to people's hearts so quickly."*

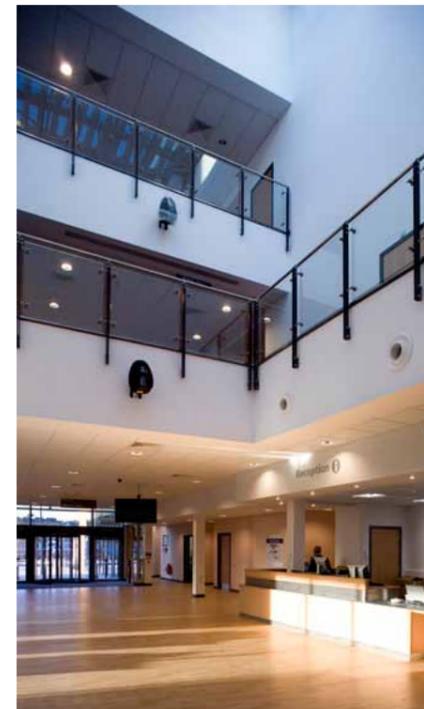
**Councillor John Merry, Leader of Salford City Council**

*"It's fantastic to see what an impact the centre has had already."*

**Mike Burrows, CEO, NHS Salford**



Through careful and iterative consultation with the Primary Care Trust, with local residents and with Salford City Council, the practice obtained particularly popular support from the residents and leaders of Salford City Council, for an integrated primary care centre in an area of high dependency. The centre consists of three GP practices, primary care rooms (treatment rooms), dental suite of 6 dental rooms, training facilities, specialists children's departments (out-patients and mental health unit), a public library, public meeting rooms and the Salford Council's 'One-Stop' office.



For Salford City Council, and Salford Primary Care Trust, the ultimate and underpinning objective was to provide a facility that brought together diverse and disconnected services that would improve community access and delivery of service into the deprived neighbourhood of Pendleton.

The primary aim was that by bringing services together, and improving ease of customer access, the well being of the community could be raised. It is well documented that social and health well being are inter-linked and that by having the services under one roof, a holistic service could be provided.

In terms of the building typography, the Client's aim was to achieve an open, light and welcoming building that the public would be comfortable entering and which would be highly legible and navigable, but also provided privacy during one-to-one consultation sessions.

We believe that the Pendleton Gateway Centre successfully meets the Clients' concept and that the community believes it belongs to them. This can be demonstrated by the large increase in the use of the re-located district library, the increased enquiries to Council services and the lack of vandalism to the building itself.

Equally important to the Client, was the management of overall budget for the development, linked to the expected revenue streams. This led to a number of design permutations being tested to maximise lettable space against the total gross area. At A-S:L we work closely with our clients to ensure the budget is used efficiently, for the EPS Framework we would look at regional suppliers and resource to maximise economic and maximise social impact in relation to costings.